



Timothy Holten

Supply Chain Enthusiast | APICS CPIM Certification

Five years of management experience with a demonstrated track record of implementing processes to improve business operations. A highly talented, responsible and process driven individual with comprehensive knowledge in working and leading a multicultural team.

✉ timothyholten@hotmail.com

☎ +31648163150

🌐 [linkedin.com/in/tmpholten](https://www.linkedin.com/in/tmpholten)

PROFESSIONAL EXPERIENCE

Head of the Production Engineer Department Pactics Cambodia

02/2019 - 09/2021

Siem Reap, Cambodia

A manufacturer of high-quality products and accessories to support the world's leading fashion & lifestyle companies. Website: pactics.com

Responsibilities:

- Project owner for this new engineering department, which was designed to streamline production processes in reducing lead-time.
- Developed standard operating procedures for the team to ensure operations were handled efficiently.
- Managed three supervisors who were responsible for warehousing, product quality and production scheduling. The team was accountable for the on-time delivery and quality of products generating 8 million US dollars in revenue.
- Gathered 12-month sales figures to direct Sales & Operations Planning meetings evaluating upcoming capacity constraints.
- Successfully improved the production planning process through Microsoft Excel using PowerQuery to minimise human error.

Production and Supply Demand Manager Pactics Cambodia

02/2017 - 01/2019

Responsibilities:

- Took full responsibility for the production scheduling and material purchasing for 350 direct labor to adhere to customer shipping dates.
- Translated 4-month demand forecast into weekly production requirements.
- Executed the material supply and purchasing to support the yearly output quantity of 30 million pieces.

Order Fulfillment Officer Pactics Cambodia

08/2016 - 01/2017

Achievements:

- Implemented standard operating procedures to improve fulfillment efficiency.
- Executed the delivery of customer orders to ensure on-time payment within an Infor ERP system.

Sales & Commercial Graduate Intern Heineken Lao Brewery

09/2015 - 07/2016

Vientiane, Laos PDR

Second largest beer producer in Laos selling three brands; Heineken, Tiger and Namkhong beer.

Achievements:

- Analyzed new insights to improve the Route-to-Market structure to increase Heineken beer volume by 25%.
- Researched the effectiveness of a Trade Loyalty Program specific for beer vendors to reward them on brand loyalty generated by increased sales.

EDUCATION

BBA in International Business and Management Studies Avans University of Applied Sciences

08/2011 - 06/2016

Breda, The Netherlands

Achievements:

- Minor in Asian Business Studies
- Internships in Shanghai and Vientiane
- Exchange Program in Kuala Lumpur

CERTIFICATES

APICS Certified in Production and Inventory Management (CPIM) (05/2019)

MIT CTL.SC1x: Supply Chain Fundamentals Certificate (07/2017)

MANAGEMENT SKILLS

Business Process Improvements

Strategic Production Planning

Intercultural Communication

High-Level Decision Making

Problem-Solving

Crisis Management

LANGUAGES

English



Dutch

